



***Respite Center
Substitute
Child Care Specialist
Position Description***

RISE is an emerging leader in coordinated care and mental health service delivery in Dane County and the Greater Madison area. We embrace a strengths-based approach in partnering with others to address the mental health and wellness needs of our community. We value collaboration, learning, and growth. We encourage personal and professional growth in all positions in our agency and seek new talent that will continue to enrich and diversify our workplace perspective and our connection to the community.

The Child Care Specialist is responsible for providing direct supervision and enrichment of children being served at the Respite Center. The Child Care Specialist is also responsible for interacting with parents and caregivers during pick up and drop off at Respite Center, and communicating necessary information to other Respite Center staff, Program Supervisor, and visitors as appropriate and in a timely manner.

The Respite Center Substitute Child Care Specialist functions in the same capacity as the full-time child care specialist, filling in for regular staff members who are taking vacation or sick time. The substitute picks up shifts on days, overnights and/or weekends. The Respite Center is open seven days a week. The substitute CCS is offered no guarantee of regular hours and picks up shifts based on her/his availability and at the request of agency staff.

As with all positions at our agency, it is the duty of individual in this position to fully support the mission, vision and values of the agency, to work in a coordinated manner with other employees, and to demonstrate professional and personal confidence in the service delivery model and approaches taken by the organization.

Position Responsibilities:

Direct Service

1. Become familiar with children and families in their care by reading family files, attending weekly staff meetings when possible, and talking with parents at drop-off of children.
2. Engage with children in meaningful activities, providing children with one-on-one and group interactions.
3. Provide for the physical and emotional wellbeing of children with respect and compassion.
4. Communicate with co-workers about organizing and planning for the shift and equally share responsibilities for children, paperwork, and household tasks.
5. Observe and assess the condition of children, and objectively record observations in child care notes for family files and for discussion at weekly staff meetings.
6. Prepare healthy meals and snacks that meet or exceed USDA guidelines, and accurately record meals provided and children served on menu forms.
7. Collect parent fees and assist parents with necessary paperwork.
8. Facilitate transitions for parents and children during arrivals and departures.

9. Partner with Child and Family Service Advocates to help meet the needs of all members of families we serve.
10. Listen and respond to parents when answering phones evenings and weekends.
11. Relay calls needing an immediate response to the Child and Family Service Advocates and/or after-hours on-call staff.
12. Document and report any concerns regarding children, including sick or injured children, no-shows and cancellations, and late pick-ups to the family service worker.

Administration

1. Be familiar with and follow the Respite Center's written policies and procedures.
2. Be familiar with and follow licensing regulations governing the Respite Center.
3. Complete required paperwork, including time sheets, accurately and on time.
4. Attend in-house training sessions.
5. Complete 25 hours of continuing education annually.
6. Complete 80 hour training program provided by the agency.

Program Development & Implementation

1. Resolve differences of style and practice among staff within program guidelines.
2. Seek and accept support from more experienced staff when needed.

Agency:

1. Engage in ongoing examination of and engagement with one's own biases and continued work toward cultural humility.
2. Work with everyone embracing different perspectives and life experiences beyond one's own experience and perspective.
3. Fill in work schedule for regular staff members who are using vacation or sick time.
4. Respond to agency needs on short notice.
5. Expect to have a variable work schedule, without guaranteed regular hours.
6. Follow RISE's confidentiality guidelines to ensure program participant privacy.
7. Follow RISE's policies and procedures as cited in the Employee Handbook.
8. Perform other duties as requested by the direct supervisor or agency director that enhance the overall agency operation.
9. Hold a valid driver's license, have access to reliable transportation, and have a driving record that enables purchase of automobile insurance, according to agency guidelines.
10. Any and all additional tasks as assigned.

Supervisory/Management Responsibilities:

- Supervise volunteers, interns and work-study students on her/his shifts.
- Assist in the training of new staff by providing information, support, & feedback.

Required Qualifications:

- High School diploma or equivalent (GED or HSED).
- Be at least 19 years of age.
- Have obtained a certificate from The Registry indicating that the person is qualified as a child care teacher (or obtain Certificate within 3 months after hire).
- Demonstrated long-term interest in caring for children.

- Extensive experience working with children of different ages, developmental levels, and cultural backgrounds.
- Experience and/or demonstrated skills working with parents.
- Strong interpersonal skills and the ability to relate well to a variety of people.
- Able to meet the state of Wisconsin day care and group home licensing requirements for substitute child care staff.
- Able to make sound judgments, work independently, and work as a member of a team.
- Available for a combination of day, weekend, and overnight hours.
- Demonstrated written and verbal communication skills.
- Basic computer skills.
- Ability to pay attention to detail and a commitment to quality and the timely completion of duties.

Preferred Qualifications:

- Bachelor's degree in Human Services or Early Childhood Education.
- Bilingual in Spanish, French, Arabic, Hmong, or another language as deemed necessary by program (in addition to English) as determined by ALTA test and within RISE'S acceptable range

HIPAA Regulations:

As a required part of employment with RISE, the employee must preserve all rights and protections under the Health Information Portability and Accountability Act (HIPAA) of 1996 for the consumer population served by this agency; it is the obligation of the employee to ensure that private health information is protected and that disclosures are permitted only with appropriate authorization. The employee is required to comply with all Federal and State regulations as part of the organization's HIPAA training which describes the policies and procedures for the agency.

Physical Demands:

Performing the duties of this position involves employees sitting, standing, stooping, bending, lifting, walking, climbing, speaking and driving. The functions of this position are varied in nature and require the ability to make clear and concise presentations and to respond in an effective and appropriate manner during crisis.

The Substitute Child Care Specialist must: be able to routinely lift children, move furniture in the child care area and sustain long hours of active work, be able to supervise children through sight and sound, be able to take children outdoors year-round on a daily basis, and be able to work shifts of 16 hours or less. This position requires dexterity with ability to push, pull, carry, balance and kneel to assist and perform activities with children. The employee must be able to supervise children through sight and sound. The employee must be physically, mentally, and emotionally able to provide responsible care for all children.

Work Conditions/ Hours:

Heated and air conditioned open office/office environment. Noise level is usually low to moderate. The Respite Center's regular shifts are 8.5 hours long for daytime, and 16.5 hours for overnight shifts. The Substitute Child Care Specialist may be asked to work daytime and/or overnight shifts, seven days a week. Will be required to supervise children outside on agency playground and grounds at times.

Application Instructions:

Send completed application form and resume to hr@risewisconsin.org

Alternatively, fax to (608) 250-6637 or mail to:

Attn: Human Resources

RISE

2120 Fordem Ave

Madison, WI 53704

If you need technical assistance or an accommodation during the application/hiring process, please email us at hr@risewisconsin.org or call (608) 250-6334.

RISE is an Affirmative Action/Equal Opportunity employer. RISE offers equal employment opportunities to all employees and applicants for *employment, upgrading, demotion or transfer, recruiting, layoff or termination, rates of pay or other forms of compensation, selection for training including apprenticeship insofar as it is within our control* without regard to race, color, religion, sex, sexual orientation, national origin or ancestry, income level or source of income, arrest record or conviction record, less than honorable discharge, gender identity, physical appearance, political beliefs, student status, genetic information, marital status, age, disability, or any classification protected by federal, state, or local laws.

The information written in this job description indicates the general nature and level of the work to be performed. This job description is not designed to contain or be interpreted as totally comprehensive of every job duty, responsibility, or qualification required by an employee assigned to this position. While employed in this position, an employee may be required to perform other duties not listed in the description. This document does not create an employment contract, implied or otherwise, other than an "at-will" employment relationship. RISE retains the discretion to add duties or change the duties of this position at any time.